

## COT Security Alert – Vishing Attempts

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COT has become aware of multiple calls to state numbers from someone identifying themselves as “Laser Works” asking for printer model numbers and other information about agency location, names of other agencies, etc. These calls are referred to as ‘vishing’ attacks and the intentions of the caller are suspicious. The caller may change their name or try other methods of contact using any information they have received.

Employees are advised never to reveal any kind of information to unknown callers. Please report any suspicious calls to the Commonwealth Service Desk at 502-564-7576 or [CommonwealthServiceDesk@ky.gov](mailto:CommonwealthServiceDesk@ky.gov).

NOTICE: COT is providing this information so that you are aware of the latest security threats, vulnerabilities, software patches, etc. You should consult with your network administrator or other technical resources to ensure that the appropriate actions for these alerts are followed. If you are a network administrator and need additional information, please call the Help Desk at 502.564.7576.

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